



STUDENT PROTECTION PLAN for 2022-23

Oxford International Education and Travel Ltd trading as Oxford International Education Group (OIEG) is committed to ensuring that you are able to complete your programme and benefit fully from all the hard work and

Description of risk	Rating of risk (Likelihood to occur)	Explanation of rating	Actions to be taken in mitigation
<p>Market Exit meaning that OIEG would cease trading as a company</p>	<p>Very low risk</p>	<p>OIEG has been trading as a company for over 30 years and has a secure financial position which makes this risk very unlikely to occur</p>	<p>In the unlikely event of OIEG withdrawing from the market or closing its division offering higher education, every effort would be made to ensure that if you had already enrolled on an OIEG programme or been made an unconditional offer to study in an embedded or pathway college you would be supported in your efforts to pursue your studies appropriately elsewhere. In the case of the embedded colleges this would be made relatively straightforward by the provision of the Collaboration Agreement that the host universities would 'teach out' the college students so that your studies were not compromised.</p> <p>If you were studying at one of the Pathway Colleges every effort would be made by OIEG to find you a comparable place to continue your studies. If you were unable or unwilling to take up this alternative place, you would be eligible for a refund of fees or compensation in line with the terms of OIEG's Refund and Compensation Policy. If you are enrolled at the Oxford International Pathways College London, the University of Greenwich will also assist you with completing your programme as part of the validation agreement OIEG have with them.</p>

<p>Closure of host university or loss of its degree awarding powers</p>	<p>Very low risk</p>	<p>The host Universities are large, established, high performing and financially stable HE providers. They have achieved positive outcomes in their recent QAA Higher Education Reviews (HER). DMU, the University of Dundee and Bangor University also hold Gold Awards and the University of Greenwich and University of Bradford Silver Awards in the Teaching Excellence and Student Outcomes Framework (TEF). They recruit strongly in terms of domestic and international students and risk of closure or loss of degree awarding powers are very unlikely to occur.</p>	<p>In the unlikely case of a closure of a host university, OIEG would find you a comparable institution in which to continue your studies. If you were unable or unwilling to take any alternative place you were offered, you would be eligible for a refund of fees or compensation in line with the terms of OIEG's Refund and Compensation Policy.</p>
<p>The loss of a host sponsor international students</p>	<p>Low risk</p>	<p>The host universities take their compliance with UKVI requirements extremely seriously and have specialised departments under a Director of Compliance or Compliance Officer/Manager to monitor very closely the measures by which UKVI judges the Universities' compliance with the terms of their licence, for example, visa refusal and non-completion rates. The Universities review risks on a granular basis, utilising a country by country approach and where risks are per TEF (17)(1)(c) 11(n)-1() 352</p>	

licence to sponsor international students wishing to attend the Pathway Colleges	Low risk	With this attention to detail and prompt response the loss of the University's licence is unlikely to occur. OIEG takes a similarly serious approach to safeguarding its licence to sponsor international students. We have a strong	
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Temporary closure of teaching premises in event of an emergency	Moderate to low risk	programmes elsewhere if you were in agreement. It is the nature of an emergency to be an unusual and exceptional event. We know	
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If any of the risks that we have identified within the plan do arise we will endeavour to act quickly and provide as much notice as is practicably possible to you and other affected students. As part of that response we will provide you with advice and guidance through our College Services and/or Admissions teams in the first instance. The nature of the advice and guidance that is provided will vary according to the nature and severity of the risk that has arisen.

You and all other affected students will be allocated a designated named contact who will be your main point of contact throughout the implementation process, and we will involve you and other affected students as much as is reasonably practicable in the implementation of the Student Protection Plan.

If you are dissatisfied with the way that we are implementing our policies you can submit a complaint using the form on the website.



- Provide you with timescales if you wish to submit formal responses that were dependent on the specific circumstances and designed to be in your interests.
- Confirm the process for any formal complaints you may wish to make about the implementation of the Student Protection Plan.
- Make provision for any financial compensation that is relevant to any significant impact arising from transfer of programme or provider or other relevant costs.

Information about the policy to refund tuition fees and other relevant costs and to provide compensation where necessary in the event of a transfer of programme or provider or other relevant costs.