





5. OUR CONTRACT WITH YOU

The offer letter

5.1. Greenwich International College Limited will issue You with an offer letter which will set out details of the offer of Your place on a information about:

the course, tuition, and other related services with which You will be provided

details about the fees payable by You for the duration of the course

the duration of the Contract; and

details of any conditions that will apply to Your Contract.

Conditions with which You will need to comply



8. OUR OBLIGATIONS AND THE SERVICES WE WILL PROVIDE

8.1. We will:

provide the teaching, assessments,



Changes after You have entered into the Contract with Us

12.4. Where We need to make changes to the Contract and Services after our Contract has been formed, We will, in each case, assess the potential impact of such change on the Contract and Our students and will follow the

experience with Us, and We will engage in dialogue with Our students throughout their studies, as well as with Our teaching staff, and will actively seek feedback from these groups about how We can improve Our service delivery to Our students.

12.5. The circumstances that We describe in this section are not the only ones that may arise during Your studies with Us, but these will give You some context as to when We may need to amend the Contract (including the Services and Course).

When we



What type of changes may be made?

12.7. The reasons in section above may result in a number of different changes being made by Us in response. We have set out in this section some examples of these responses and, to help You understand what such changes may mean for You in practice, We have done this by referring to those examples using the headings



Withdrawal of Courses

(i) Pre-commencement of Course

12.8. There



14. TERMINATION OF THE CONTRACT BY YOU

14.1. You have the right to terminate this Contract in the following circumstances:

14.1.1. where We seek to make a significant change to the Contract that You do not agree with; and

14.1.2. at any other time without reason.

15. WHAT HAPPENS IF THIS CONTRACT IS TERMINATED

15.1. In the event of termination of Your Contract by You or by Us as permitted in sections 13 and 14 above, You may be entitled to a refund as indicated in



- 19.2.4. loss of opportunity and loss of income or profit, however arising.
- 19.3. We do not exclude or limit in any way Our liability for:
 - 19.3.1. death or personal injury caused by Our negligence or the negligence of Our employees, agents or subcontractors;
 - 19.3.2. fraud or fraudulent misrepresentation; or
 - 19.3.3. any other matter which we are not permitted to exclude or limit our liability by law.
- 19.4. We will not be liable or responsible for any failure to perform, or delay in performance of, any of Our obligations under this Contract that is caused by an Event Outside Our Control.
- 19.5. An Event Outside Our Control means any act or event beyond Our reasonable control including without limitation:
 - 19.5.1. strikes, lock-outs or other industrial action by third parties;
 - 19.5.2. strikes, lock-outs or other industrial action by Our employees;
 - 19.5.3. civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural of or failure of public or private telecommunications networks.
- 19.6. If an Event Outside Our Control takes place that affects the performance of Our obligations under the Contract:
 - 19.6.1. We will contact You as soon as reasonably possible to notify You; and
 - 19.6.2. Our obligations under these Terms and Conditions will be suspended and the time for performance of Our obligations will be extended for the duration of the Event Outside Our Control.
- 19.7. Should an Event Outside Our Control



22. INSURANCE

- 22.1. Oxford International Education Group require students to have adequate health, accident and travel insurance while attending any of its pathway centres.
- 22.2. Our centres require proof of insurance prior to CAS issuance for International Students and prior to arrival and registration for domestic students.
- 22.3. Uninsured students may not attend class until proof of insurance is available and will not be compensated for any fees incurred due to delay or deferment to their chosen course.





Appendix